

MultiPlus-II inverter/charger off-grid Australia

48/3000/35-32 230V and 48/5000/70-50 230V

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1. Safety Instructions

In general

Please read the documentation supplied with this product first, so that you are familiar with the safety signs and directions before using the product.

This product is designed and tested in accordance with international standards. The equipment should be used for the designated application only.



Warning – These servicing instructions are for use by qualified personnel only. To reduce the risk of electric shock, do not perform any servicing other than that specified in the operating instructions unless you are qualified to do so

The product is used in combination with a permanent energy source (battery). Even if the equipment is switched off, a dangerous electrical voltage can occur at the input and/or output terminals. Always switch the AC power off and disconnect the battery before performing maintenance.

The product contains no internal user-serviceable parts. Do not remove the front panel and do not put the product into operation unless all panels are fitted. All maintenance should be performed by qualified personnel. Internal fuses are not user replaceable. A unit with suspected blown fuses should be taken to an authorized service center for evaluation.

Never use the product at sites where gas or dust explosions could occur. Refer to the specifications provided by the manufacturer of the battery to ensure that the battery is suitable for use with this product. The battery manufacturer's safety instructions should always be observed.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.



do not lift heavy objects unassisted.



Installation

Read the installation instructions before commencing installation activities. For electrical work, follow the local national wiring standard, regulations, and installation instructions.

This product is a safety class I device (supplied with a ground terminal for safety purposes). Its AC input and/or output terminals must be provided with uninterruptible grounding for safety purposes. An additional grounding point is located on the outside of the product. The ground conductor should be at least 4mm². If it can be assumed that the grounding protection is damaged, the product should be taken out of operation and prevented from accidentally being put into operation again; contact qualified maintenance personnel.

Ensure that the connection cables are provided with fuses and circuit breakers. Never replace a protective device by a component of a different type. Refer to the manual for the correct part.

Do not invert neutral and phase when connecting the AC.

Check before switching the device on whether the available voltage source conforms to the configuration settings of the product as described in the manual.

Ensure that the equipment is used under the correct operating conditions. Never operate it in a wet or dusty environment. Ensure that there is always sufficient free space around the product for ventilation, and those ventilation openings are not blocked. Install the product in a heatproof environment. Ensure, therefore, that there are no chemicals, plastic parts, curtains or other textiles, etc. in the immediate vicinity of the equipment.

This inverter is provided with an internal isolation transformer providing reinforced insulation

Transport and storage

On storage or transport of the product, ensure that the AC supply and battery leads are disconnected.

No liability can be accepted for damage in transit if the equipment is not transported in its original packaging.

Store the product in a dry environment; the storage temperature should range from -20°C to 60°C.

Refer to the battery manufacturer's manual for information on transport, storage, charging, recharging, and disposal of the battery.

Symbols on the enclosure

Symbol	Description
	Caution, hot surface
4	Caution, risk of electric shock
i	Refer to the operating instructions
IP21	IP21 Protected from touch by fingers and objects greater than 12 millimetres. Protected from condensation.
CE	European conformity
	Regulatory compliance mark for Australia & New Zealand

2. Description

The MultiPlus-II is an extremely powerful sine inverter, battery charger and transfer switch in a compact casing.

This unit is for use in off-grid applications such as, marine, automotive, as well as stationary land-based applications.

This manual applies to:

- MultiPlus-II 48/3000/35-32 230V
- MultiPlus-II 48/3000/35-32 230V

2.1. Features

Automatic and uninterruptible switching

If the AC generator is switched off or fails, the MultiPlus-II will switch over to inverter operation and take over the supply of the connected devices. This is done so quickly that the operation of computers and other electronic devices is not disturbed (Uninterruptible Power Supply or UPS functionality). This makes the MultiPlus-II highly suitable as an emergency power system in off-grid, industrial and telecommunication applications.

Two AC outputs

Besides the usual uninterruptible output (AC-out-1), an auxiliary output (AC-out-2) is available that disconnects its load in the event of battery operation. Example: an electric boiler that is allowed to operate only if the generator is running. There are several applications for AC-out-2.

Please enter "AC-out-2" in the search box on our website and find the latest information about other applications.

Three phase capability

Three units can be configured for three-phase output. Up to 6 sets of three units can be parallel connected.

PowerControl - maximum use of limited AC power

The MultiPlus-II can supply a huge charging current. This implies heavy loading of the generator. Therefore a maximum current can be set. The MultiPlus-II then takes other power users into account and only uses "surplus' current for charging purposes.

PowerAssist - Extended use of generator or shore current: the MultiPlus-II "co-supply" feature

This feature takes the principle of PowerControl to a further dimension, allowing the MultiPlus-II to supplement the capacity of the alternative AC source. Where peak power is often required only for a limited period, the MultiPlus-II will make sure that insufficient generator power is immediately compensated for by power from the battery. When the load reduces, the spare power is used to recharge the battery.

Programmable relay

The MultiPlus-II is equipped with a programmable relay. The relay can be programmed for different applications, for example, as a starter relay for a generator.

External current transformer (optional)

External current transformer option to implement PowerControl and PowerAssist with external current sensing.

Frequency shift

When AC solar inverters are connected to the output of a MultiPlus-II, excess solar energy is used to recharge the batteries. Once the absorption voltage is reached, the MultiPlus-II will slightly increase the AC frequency to reduce the output of the solar inverter.

Built-in Battery Monitor

The ideal solution when the MultiPlus-II is part of a hybrid system (diesel generator, inverter/chargers, storage battery, and alternative energy). The built-in battery monitor can be set to start and stop the generator:

- Start at a preset % discharge level, and/or
- start (with a preset delay) at a preset battery voltage, and/or
- · start (with a preset delay) at a preset load level.
- · Stop at a preset battery voltage, or
- · stop (with a preset delay) after the bulk charge phase has been completed, and/or
- stop (with a preset delay) at a preset load level.

Programmable analogue/digital input/output ports (Aux in 1 and Aux in 2, see appendix)

The MultiPlus-II is equipped with 2 analogue/digital input/output ports. These ports can be used for several purposes. One application is communication with the BMS of a lithium-ion battery.

Programmable settings

All settings can be changed with a computer and free of-charge software, downloadable from our website www.victronenergy.com.

2.2. Battery charger

2.2.1. Lead-acid batteries

Adaptive 4-stage charge algorithm: bulk - absorption - float - storage

The microprocessor-driven adaptive battery management system can be adjusted for various types of batteries. The adaptive function automatically adapts the charging process to battery use.

The right amount of charge: variable absorption time

In the event of slight battery discharge, absorption is kept short to prevent overcharging and excessive gas formation. After deep discharging, the absorption time is automatically extended in order to fully charge the battery.

Preventing damage due to excessive gassing: the BatterySafe mode

If, in order to quickly charge a battery, a high charge current in combination with a high absorption voltage has been chosen, damage due to excessive gassing will be prevented by automatically limiting the rate of voltage increase once the gassing voltage has been reached.

Less maintenance and aging when the battery is not in use: the Storage mode

The Storage mode kicks in whenever the battery has not been subjected to discharge during 24 hours. In the Storage mode float voltage is reduced to 2.2V/cell (13.2V for 12V battery) to minimise gassing and corrosion of the positive plates. Once a week the voltage is raised back to the absorption level to 'equalize' the battery. This feature prevents stratification of the electrolyte and sulphation, a major cause of early battery failure.

Battery voltage sense: the correct charge voltage

Voltage loss due to cable resistance can be compensated by using the voltage sense facility to measure voltage directly on the DC bus or on the battery terminals.

Battery voltage and temperature compensation

The temperature sensor (supplied with the product) serves to reduce charging voltage when battery temperature rises. This is particularly important for maintenance-free batteries, which could otherwise dry out by overcharging.

Two DC outputs for charging two batteries

The main DC terminal can supply the full output current. The second output, intended for charging a starter battery, is limited to 4A and has a slightly lower output voltage (12V and 24V models only).

2.2.2. More on batteries and battery charging

Our book "Energy Unlimited" offers further information on batteries and battery charging and is available free of charge on our website. It can be downloaded from: https://www.victronenergy.com/upload/documents/Book-Energy-Unlimited-EN.pdf, or a hard copy can be ordered from: https://www.victronenergy.com/orderbook

For more information on adaptive charging, please refer to the technical paper: Adaptive charging, how it works.

2.2.3. Victron Lithium Battery 12.8V & 25.6V Smart

If Victron Lithium Smart batteries are used, use the VE.Bus BMS V2 or the Lynx Smart BMS.

2.2.4. Other lithium batteries

If other lithium batteries are used, follow this link for a list of compatible battery types and how to install and configure them: https://www.victronenergy.com/live/battery_compatibility:start.

3. Operation

3.1. On/off/charger-only switch

When switched to 'on', the MultiPlus-II is fully functional. The inverter will come into operation, and the LED 'inverter on' will light up.

An AC voltage connected to the AC input terminal will be switched through to the AC output terminal, if within specifications. The inverter will switch off, the 'mains on' LED will light up, and the charger commences charging. The 'bulk', 'absorption' or 'float' LEDs will light up, depending on the charger mode.

If the voltage at the 'AC-in' terminal is rejected, the inverter will switch on.

When the switch is switched to 'charger only', only the battery charger of the MultiPlus-II will operate (if an AC voltage is present). In this mode, the AC input voltage is also switched through to the 'AC out' terminal.

NOTE: When only the charger function is required, ensure that the switch is switched to 'charger only'. This prevents the inverter from being switched on if the AC input voltage is lost, thus preventing your batteries from running flat.

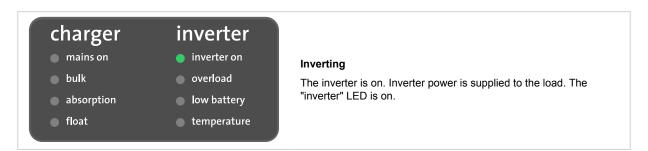
3.2. Remote control

The product can be remotely controlled in two ways.

- · With an external switch. For the switch to operate the switch on the Multiplus-II needs to be set to "on".
- · With a Digital Multi Control panel. For the panel to operate the switch on the Multiplus-II needs to be set to "on".

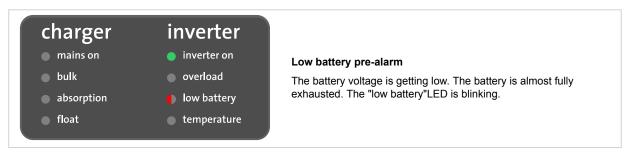
3.3. LED Indications

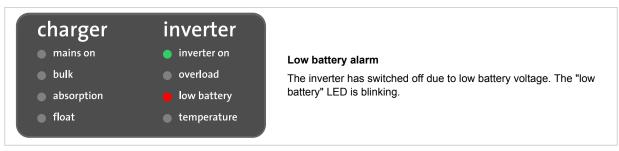


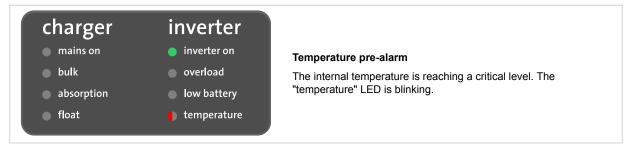




charger mains on inverter on bulk overload absorption low battery float temperature overload sinverter on overload alarm The inverter is switched off due to overload or short circuit. The "overload" LED is on.











charger inverter mains on inverter on bulk overload absorption low battery float temperature

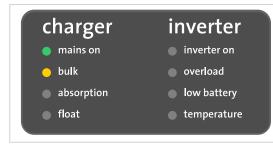
Ripple pre-alarm

The ripple voltage on the battery terminals is too high. The "overload" and "low battery" LEDs are both blinking simultaneously.

charger inverter mains on inverter on bulk overload absorption low battery float temperature

Ripple alarm

The inverter has switched off due to excess ripple voltage on the battery terminals. The "overload" and "low battery" LEDs are both on.



Bulk charging

The AC input voltage is switched through and the charger operates in bulk mode. The "bulk" LED is on.



BatterySafe

The mains voltage is switched through and the charger is on. However, the set absorption voltage has not yet been reached. The "bulk" and "absorption" LEDs are both on.

charger inverter mains on inverter on bulk overload absorption low battery float temperature

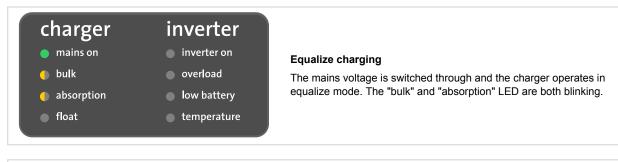
Absorption charging

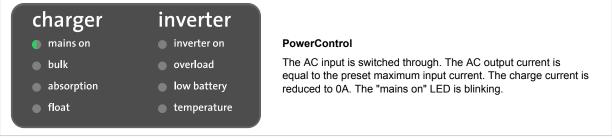
The mains voltage is switched through and the charger operates in absorption mode. The "absorption" LED is on.

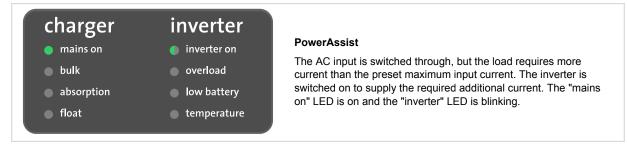
charger inverter mains on inverter on bulk overload absorption low battery float temperature

Float charging

The mains voltage is switched through and the charger operates in float mode. The "float" LED is on.







For more error codes see section 7.3

For the latest and most up to date information about the blink codes, please refer to the Victron Toolkit app.

Click on or scan the QR code to get to the Victron Support and Downloads/Software page.



3.4. Equalisation and forced absorption

3.4.1. Equalisation

Traction batteries require regular additional charging. In the equalisation mode, the MultiPlus-II will charge with increased voltage for one hour (1V above the absorption voltage for a 12V battery, 2V for a 24V battery). The charging current is then limited to 1/4 of the set value.

The 'bulk' and 'absorption' LEDs flash intermittently.



Equalisation mode supplies a higher charging voltage than most DC consuming devices can cope with. These devices must be disconnected before additional charging takes place.

3.4.2. Forced absorption

Under certain circumstances, it can be desirable to charge the battery for a fixed time at the absorption voltage level. In Forced Absorption mode, the MultiPlus-II will charge at the normal absorption voltage level during the set maximum absorption time.

The 'absorption' LED lights.

3.4.3. Activating equalisation or forced absorption

The MultiPlus-II can be put into both these states from the remote panel as well as with the front panel switch, provided that all switches (front, remote, and panel) are set to 'on' and no switches are set to 'charger only'.

In order to put the MultiPlus-II in this state, the procedure below should be followed.

If the switch is not in the required position after following this procedure, it can be switched over quickly once. This will not change the charging state.



Switching from 'on' to 'charger only' and back, as described below, must be done quickly. The switch must be toggled such that the intermediate position is 'skipped', as it were. If the switch remains in the 'off' position even for a short time, the device may be turned off. In that case, the procedure must be restarted at step 1. A certain degree of familiarisation is required when using the front switch on the Compact in particular. When using the remote panel, this is less critical.

Procedure:

- 1. Check whether all switches (i.e. front switch, remote switch or remote panel switch if present) are in the 'on' position.
- 2. Activating equalisation or forced absorption is only meaningful if the normal charging cycle is completed (charger is in 'Float').
- 3. To activate:
 - a. Switch rapidly from 'on' to 'charger only' and leave the switch in this position for ½ to 2 seconds.
 - b. Switch rapidly back from 'charger only' to 'on' and leave the switch in this position for ½ to 2 seconds.
 - c. Switch once more rapidly from 'on' to 'charger only' and leave the switch in this position.
- 4. On the MultiPlus-II (and, if connected, on the MultiControl panel) the three LEDs 'Bulk', 'Absorption' and 'Float' will now flash 5 times.
- 5. Subsequently, the LEDs 'Bulk', 'Absorption' and 'Float' will each light during 2 seconds.
 - a. If the switch is set to 'on' while the 'Bulk' LED lights, the charger will switch to equalisation.
 - b. If the switch is set to 'on' while the 'Absorption' LED lights, the charger will switch to forced absorption.
 - c. If the switch is set to 'on' after the three LED sequence has finished, the charger will switch to 'Float'.
 - d. If the switch is has not been moved, the MultiPlus-II will remain in 'charger only' mode and switch to 'Float'.

3.5. Shut down procedure

To switch the MultiPlus-II off, use the on/off/charger-only switch located on the bottom left-hand underside of the case. The middle position of the switch is the OFF position.

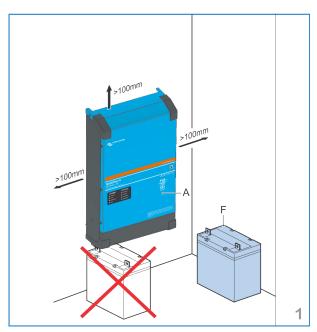
To completely de-power the MultiPlus-II, disconnect the DC fuse or turn off the isolation switch, DC contactor or DC circuit breaker, located between the battery and the DC terminals of the unit. Note that dangerous residual voltages may still exist inside the product and at its terminals after shutdown. Never open the product casing or touch bare terminals.

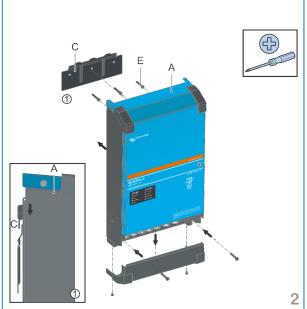
4. Installation



This product may only be installed by a qualified electrical engineer.

4.1. Mounting





4.2. DC connection

In order to utilise the full capacity of the product, batteries with sufficient capacity and battery cables with sufficient cross-section should be used. The DC cables must be copper and rated 90°C. See table.

	48/3000/35	48/500/70		
Recommended battery capacity (Ah)	100-400	200-800		
Recommended DC fuse	125 A	200 A		
Recommended cross section (AWG) per + and - connection terminal *, **				
0 – 5 m	35 mm²	70 mm²		
5 – 10 m	70 mm²	120 mm²		

^{*} Follow local installation rules.

Remark: Internal resistance is an important factor when working with low-capacity batteries. Please consult your supplier or the relevant sections of our book 'Energy Unlimited', downloadable from our website.

Connection Procedure

Proceed as follows to connect the battery cables:



Use a torque wrench with an insulated box spanner in order to avoid shorting the battery.

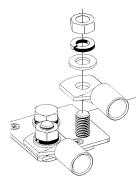
Recommended torque: 12 Nm (M8 nut)

Avoid shorting the battery cables.

- · Undo the two screws at the bottom of the enclosure and remove the service panel
- · Connect the battery cables, see Appendix A for a connection overview.

^{**} Do not locate battery cables in a closed conduit.

- · Tighten the nuts well for minimal contact resistance.
- · The connector goes on first, then the flat washer, lock washer and nut. Tighten the nuts well for minimal contact resistance.



4.3. AC connection



This product is not approved to the standard AS 4777.2:2020 and cannot connect to the grid as part of an inverter energy system in accordance with the requirements of AS 4777.2:2020.



A residual current device is mandatory for all domestic and residential installations below a 32A rating:

- Use for a 3kVA inverter/charger a 30mA, 32A, type A RCD.
- Use for a 5kVA inverter/charger a 30mA, 50A, type A RCD.

A fuse or automatic circuit breaker rated to support the expected load must be included in series with the output. And the cable cross-section must be sized accordingly.

Both the earth leakage circuit breaker, automatic circuit breaker (or fuse) and cabling must be in accordance with the AS/NZS 3000 Electrical installations standard.



In case of an earth fault alarm, the inverter/charger shuts down, and error 8 is raised. For more information about error 8, see VE.Bus Error Codes.

An earth fault can be recognised if the inverter/charger has shut down. But to get a visual warning of the earth fault (error 8), the unit needs to be connected to a GX device, a Digital Multi Control panel or an external earth fault alarm device needs to be used.

If the unit is not connected to the (optional) VRM portal via an GX device, install the product in a high-traffic area where an alarm would be noticed, or install an additional external earth fault alarm unit.



This product is a safety class I product (supplied with a ground terminal for safety purposes). Its AC input and/or output terminals and/or grounding point on the outside of the product must be provided with an uninterruptible grounding point for safety purposes.

This product is provided with a ground relay (relay H, see appendix B) that automatically connects the Neutral output to the chassis if no external AC supply is available. If an external AC supply is provided, the ground relay H will open before the input safety relay closes. This ensures the correct operation of an earth leakage circuit breaker that is connected to the output.

 In a fixed installation, an uninterruptable grounding can be secured by means of the grounding wire of the AC input. Otherwise, the casing must be grounded.

For the location of the AC terminals, see the appendix.

Do not invert neutral and phase when connecting the AC.

· AC-in

The AC input cable can be connected to the terminal block 'AC-in'.

From left to right: "N" (neutral), "PE" (earth) and "L" (phase)

The AC input must be protected by a fuse or magnetic circuit breaker rated at 32A (for 3kVA model) and 50A (for 5kVA model) or less, and cable cross-section must be sized accordingly. If the input AC supply is rated at a lower value, the fuse or magnetic circuit breaker should be downsized accordingly.

· AC-out-1

The AC output cable can be connected directly to the terminal block 'AC-out'.

From left to right: "N" (neutral), "PE" (earth) and "L" (phase)

For a 3kVA unit With its PowerAssist feature, the MultiPlus-II can add up to 3kVA (that is 3000 / 230 = 13 A) to the output during periods of peak power requirement. Together with a maximum input current of 32 A, this means that the output can supply up to 32 + 13 = 45

For a 5kVA unit, this is an additional 22A (5000/230), so the maximum output is 50+22=77A.

An earth leakage circuit breaker and a fuse or circuit breaker rated to support the expected load must be included in series with the output, and the cable cross-section must be sized accordingly.

· AC-out-2

A second output is available that disconnects its load in the event of battery operation. On these terminals, equipment is connected that may only operate if AC voltage is available on AC-in-1, e.g. an electric boiler or an air conditioner. The load on AC-out-2 is disconnected immediately when the MultiPlus-II switches to battery operation. After AC power becomes available on AC-in-1, the load on AC-out-2 will be reconnected with a delay of approximately 2 minutes. This allows a generator to stabilise.

4.4. Optional connections

A number of optional connections are possible.

For the location of the connction terminals, see the appendix.

4.4.1. Remote control

The product can be remotely controlled in two ways.

- · With an external switch. Operates only if the switch on the MultiPlus-II is set to "on".
- With a Digital Multi Control panel connected to one of the two RJ45 sockets Operates only if the switch on the MultiPlus-II is set to "on".

4.4.2. Programmable relay

The product is equipped with a programmable relay.

The relay can be programmed for all kinds of other applications however, for example as a starter relay for a generator.

4.4.3. Programmable analogue/digital input/output ports

The product is equipped with 2 analogue/digital input/output ports.

These ports can be used for several purposes. One application is communication with the BMS of a lithium-ion battery.

4.4.4. Voltage sense

To compensate for possible cable losses during charging, two sense wires can be connected with which the voltage directly on the battery or on the positive and negative distribution points can be measured. Use wire with a cross-section of 0.75mm² (AWG 18).

During battery charging, the MultiPlus-II will compensate the voltage drop over the DC cables up to a maximum of 1 Volt (i.e. 1V over the positive connection and 1V over the negative connection). If the voltage drop threatens to become larger than 1V, the charging current is limited in such a way that the voltage drop remains limited to 1V.

4.4.5. Temperature sensor

For temperature-compensated charging, the temperature sensor (supplied with the MultiPlus-II) can be connected. The sensor is isolated and must be fitted to the negative terminal of the battery.

4.4.6. Parallel connection

Up to six identical units can be connected in parallel. When connecting them in parallel, the following requirements must be met:

- · All units must be connected to the same battery.
- · A maximum of six units can be connected in parallel.
- Only identical devices may be connected in parallel.
- The DC connection cables to the devices must be of equal length and cross-section.

- If a positive and a negative DC distribution point is used, the cross-section of the connection between the batteries and the DC distribution point must at least equal the sum of the required cross-sections of the connections between the distribution point and the units.
- Place the units close to each other, but allow at least 10cm for ventilation purposes under, above and beside the units.
- · It is essential the negative battery terminal between the units is always connected. A fuse or circuit breaker is not allowed.
- UTP cables must be connected directly from one unit to the other (and to the remote panel). Connection or splitter boxes are not permitted.
- · Always interconnect the negative battery cables before placing the UTP cables.
- Only one remote control means (panel or switch) can be connected to the system.

4.4.7. Three-phase operation

The MultiPlus-II can also be used in 3-phase wye (Y) configuration. To this end, a connection between the devices is made by means of standard RJ45 UTP cables (the same as for parallel operation). The system (MultiPlus-II plus an optional Digital Multi Control panel) will require subsequent configuration (see the configuration chapter).

Pre-requisites: see the previous chapter.

Note: the MultiPlus-II is not suitable for the 3-phase delta (Δ) configuration.

5. Configuration



Settings may only be changed by a qualified electrical engineer.

Read the instructions thoroughly before implementing changes.

During setting of the charger, the AC input must be removed.

5.1. Standard settings: ready for use

On delivery, the MultiPlus-II is set to standard factory values. In general, these settings are suitable for single-unit operation.



Possibly, the standard battery charging voltage is not suitable for your batteries! Refer to the manufacturer's documentation, or to your battery supplier!

Standard factory settings

Inverter frequency 50 Hz
Input frequency range 45 – 65 Hz
Input voltage range 180 - 365 VAC
Inverter voltage 230 VAC
Stand-alone / parallel / 3-phase stand-alone

AES (Automatic Economy Switch) off
Ground relay on
Charger on/ off on

Battery charge curve four-stage adaptive with BatterySafe mode
Charging current 100% of the maximum charging current

Battery type Victron Gel Deep Discharge (also suitable for Victron AGM Deep Discharge)

Automatic equalisation charging off
Absorption voltage 57.6 V

Absorption time up to 8 hours (depending on bulk time)

Float voltage 55.2 V

Storage voltage 52.8 V (not adjustable)

Repeated absorption time 1 hour
Absorption repeat interval 7 days
Bulk protection on

AC input current limit 32 A for 3kVA and 50 A for 5kVA (Is adjustable for PowerControl and PowerAssist

functions)

UPS feature on

Dynamic current limiter off

WeakAC off

BoostFactor 2

Programmable relay alarm function

PowerAssist on

5.2. Configuring

The following hardware is required:

- · A MK3-USB (VE.Bus to USB) interface.
- RJ45 UTP cable

5.2.1. VictronConnect

The MultiPlus-II is configured using VictronConnect. More general information about the VictonConnect app - how to install it; how to pair it with your device; and how to update firmware, for example - can be found by referring to the overall VictronConnect manual.

5.2.2. VEConfigure

All settings can be changed with a PC and free of charge software VEConfigure, downloadable from our website www.victronenergy.com. See this manual for more information - VEConfigure

5.2.3. VE.Bus Quick Configure Setup

VE.Bus Quick Configure Setup is a software program with which systems with a maximum of three Multis (parallel or three phase operation) can be configured in a simple manner.

The software can be downloaded free of charge at www.victronenergy.com.

5.2.4. VE.Bus System Configurator

For configuring advanced applications and/or systems with four or more Multis, **VE.Bus System Configurator** software must be used.

The software can be downloaded free of charge at www.victronenergy.com .

5.3. Firmware

It is not required to update the unit to the latest firmware version. Stable systems should be left with their current firmware.

For information on firmware and for instructions on how to view the firmware version refer to the VictronConnect configuration guide for VE.Bus products document.

6. Maintenance

The MultiPlus-II does not require specific maintenance. It will suffice to check all connections once a year. Avoid moisture and oil/soot/vapours, and keep the device clean.

7. Error Indications

With the procedures below, most errors can be quickly identified. If an error cannot be resolved, please refer to your Victron Energy supplier.

Our recommendation is to use the Victron Toolkit app to find the description of all possible LED alarm codes. See here for download information: https://www.victronenergy.com/support-and-downloads/software#victron-toolkit-app.

7.1. General error indications

Problem	Cause	Solution
No output voltage on AC-out-2.	in inverter mode	
will not switch over to generator or mains operation.	Circuit breaker or fuse in the AC-in input is open as a result of overload.	Remove overload or short circuit on AC-out-1 or AC-out2, and reset fuse/breaker.
Inverter operation not initiated when switched on	The battery voltage is excessively high or too low. No voltage on DC connection.	Ensure that the battery voltage is within the correct range.
'Low battery' LED flashes	The battery voltage is low.	Charge the battery or check the battery connections.
Low battery' LED lights.	The converter switches off because the battery voltage is too low.	Charge the battery or check the battery connections.
'Overload' LED flashes.	The converter load is higher than the nominal load.	Reduce the load.
'Overload' LED lights	The converter is switched off due to excessively high load.	Reduce the load.
'Temperature' LED flashes or lights.	The environmental temperature is high, or the load is too high.	Install the converter in cool and well-ventilated environment, or reduce the load.
'Low battery' and 'overload' LEDs flash intermittently.	Low battery voltage and excessively high load.	Charge the batteries, disconnect or reduce the load, or install higher capacity batteries. Fit shorter and/or thicker battery cables.
'Low battery' and 'overload' LEDs flash simultaneously.	Ripple voltage on the DC connection exceeds 1.5 Vrms.	Check the battery cables and battery connections. Check whether battery capacity is sufficiently high, and increase this if necessary.
'Low battery' and 'overload' LEDs light.	The inverter is switched off due to an excessively high ripple voltage on the input.	Install batteries with a larger capacity. Fit shorter and/or thicker battery cables, and reset the inverter (switch off, and then on again).
One alarm LED lights and the second flashes.	The inverter is switched off due to alarm activation by the lighted LED. The flashing LED indicates that the inverter was about to switch off due to the related alarm.	Check this table for appropriate measures in regard to this alarm state.
The charger does not operate.	The AC input voltage or frequency is not within the range set.	Ensure that the AC input is between 185 VAC and 265 VAC, and that the frequency is within the range set (default setting 45-65 Hz).
	Circuit breaker or fuse in the AC-in input is open as a result of overload.	Remove overload or short circuit on AC-out-1 or AC-out-2, and reset fuse/breaker.
	The battery fuse has blown.	Replace the battery fuse.
	The distortion or the AC input voltage is too large (generally generator supply).	Turn the settings WeakAC and dynamic current limiter on.

Problem	Cause	Solution
The charger does not operate. 'Bulk' LED flashes and 'Mains on' LED illuminates	is in 'Bulk protection' mode thus, the maximum bulk charging time of 10 hours is exceeded. Such a long charging time could	Check your batteries. You can reset the error mode by switching off and back on the .
	indicate a system error (e.g. a battery cell short-circuit).	The standard factory setting of the 'Bulk protection' mode is switched on. The 'Bulk protection' mode can be switched off with help of VEConfigure only.
The battery is not completely charged.	Charging current excessively high, causing premature absorption phase.	Set the charging current to a level between 0.1 and 0.2 times the battery capacity.
	Poor battery connection.	Check the battery connections.
	The absorption voltage has been set to an incorrect level (too low).	Set the absorption voltage to the correct level.
	The float voltage has been set to an incorrect level (too low).	Set the float voltage to the correct level.
	The available charging time is too short to fully charge the battery.	Select a longer charging time or higher charging current.
	The absorption time is too short. For adaptive charging this can be caused by an extremely high charging current with respect to battery capacity, so that bulk time is insufficient.	Reduce the charging current or select the 'fixed' charging characteristics.
The battery is overcharged.	The absorption voltage is set to an incorrect level (too high).	Set the absorption voltage to the correct level.
	The float voltage is set to an incorrect level (too high).	Set the float voltage to the correct level.
	Poor battery condition.	Replace the battery.
	The battery temperature is too high (due to poor ventilation, excessively high environmental temperature, or excessively high charging current).	Improve ventilation, install batteries in a cooler environment, reduce the charging current, and connect the temperature sensor.
The charging current drops to 0 as soon as the absorption phase initiates.	The battery is over-heated (>50°C)	 Install the battery in a cooler environment Reduce the charging current Check whether one of the battery cells has an internal short circuit
	Defective battery temperature sensor	Disconnect the temperature sensor plug in the . If charging functions correctly after approximately 1 minute, the temperature sensor should be replaced.

7.2. Special LED indications

For the normal LED indications, see the previous chapter.

Problem	Cause		
'Mains on' flashes and there is no output voltage	The device is in 'charger only' operation and mains supply is present. The device rejects the mains supply or is still synchronising.		
Bulk and absorption LEDs flash synchronously (simultaneously).	Voltage sense error. The voltage measured at the voltage sense connection deviates too much (more than 7V) from the voltage on the positive and negative connection of the device. There is probably a connection error.		
	The device will remain in normal operation.		
	If the "inverter on" LED flashes in phase opposition, this is a VE.Bus error code (see further on).		

Problem	Cause		
Absorption and float LEDs flash synchronously (simultaneously).	The battery temperature as measured has an extremely unlikely value. The sensor is probably defective or has been incorrectly connected. The device will remain in normal operation.		
	If the "inverter on" LED flashes in phase opposition, this a VE.Bus error code (see further on).		

7.3. VE.Bus LED indications

Equipment included in a VE.Bus system (a parallel or 3-phase arrangement) can provide so-called VE.Bus LED indications. These LED indications can be subdivided into two groups: OK codes and error codes.

7.3.1. VE.Bus OK codes

If the internal status of a device is in order but the device cannot yet be started because one or more other devices in the system indicate an error status, the devices that are in order will indicate an OK code. This facilitates error tracing in a VE.Bus system, since devices not requiring attention are easily identified as such.



OK codes will only be displayed if a device is not in inverter or charging operation!

- · A flashing 'bulk' LED indicates that the device can perform inverter operation.
- A flashing 'float' LED indicates that the device can perform charging operation.



In principle, all other LEDs must be off. If this is not the case, the code is not an OK code. However, the following exceptions apply:

- The special LED indications above can occur together with the OK codes.
- The 'low battery' LED can function together with the OK code that indicates that the device can charge.

7.3.2. VE.Bus error codes

A VE.Bus system can display various error codes. These codes are displayed with the "inverter on", "bulk", "absorption" and "float" LEDs.

To interpret a VE.Bus error code correctly, the following procedure should be followed:

- 1. The device should be in error (no AC output).
- 2. Is the 'inverter on' LED flashing? If not, then there is no VE.Bus error code.
- 3. If one or more of the LEDs 'bulk', 'absorption' or 'float' flashes, then this flash must be in phase opposition to the 'inverter on' LED, i.e. the flashing LEDs are off if the 'inverter on' LED is on, and vice versa. If this is not the case, then there is no VE.Bus error code.
- 4. Check the 'bulk' LED, and determine which of the three tables below should be used.
- 5. Select the correct column and row (depending on the 'absorption' and 'float' LEDs), and determine the error code. 6. Determine the meaning of the code in the tables below.
- 6. Determine the meaning of the code in the tables below.

All of the conditions below must be met!:

- 1. The device is in error! (No AC output)
- 2. Inverter LED flashes (in opposition to any flashing of the Bulk, Absorption or Float LED)
- 3. At least one of the LEDs Bulk, Absorption and Float is on or flashing

Bulk LED off		Absorption LED		
		off	flashing	on
Float LED	off	0	3	6
	flashing	1	4	7
	on	2	5	8

Bulk LED flashes		Absorption LED		
		off	flashing	on
Float LED off		9	12	15
	flashing	10	13	16
	on	11	14	17

Bulk LED on		Absorption LED		
		off	flashing	on
Float LED off		18	21	24
	flashing	19	22	25
on		20	23	26

Bulk LED Absorption LED Float LED	Code	Meaning:	Cause/solution:
0	1	Device is switched off because one of the other phases in the	Check the failing phase.
0		system has switched off.	
*			
0	3	Not all, or more than, the expected devices were found in	The system is not properly configured. Reconfigure the system.
*		the system.	Communication cable error. Check the cables and switch all equipment off, and then on
0			again.
0	4	No other device whatsoever detected	Check the communication cables.
*			
*			
0	5	Overvoltage on AC-out.	Check the AC cables.
*			
*			
*	10	System time synchronisation problem occurred.	Should not occur in correctly installed equipment. Check the communication cables.
0		r	
*			

Bulk LED Absorption LED Float LED	Code	Meaning:	Cause/solution:
₩ ₩	14	Device cannot transmit data.	Check the communication cables (there may be a short circuit)
○ *	17	One of the devices has assumed 'master' status because the original master failed.	Check the failing unit. Check the communication cables.
*	18	Overvoltage has occurred	Check AC cables.
*	22	This device cannot function as 'slave'.	This device is an obsolete and unsuitable model. It should be replaced
*	24	Switch-over system protection initiated.	Should not occur in correctly installed equipment. Switch all equipment off, and then on again. If the problem recurs, check the installation. Possible solution: increase lower limit of AC input voltage to 210 VAC (factory setting is 180 VAC)
*	25	Firmware incompatibility. The firmware of one the connected devices is not sufficiently up to date to operate in conjunction with this device.	 Switch all equipment off. Switch the device returning this error message on. Switch on all other devices one by one until the error message reoccurs. Update the firmware in the last device that was switched on.
* *	26	Internal error.	Should not occur. Switch all equipment off, and then on again. Contact Victron Energy if the problem persists.

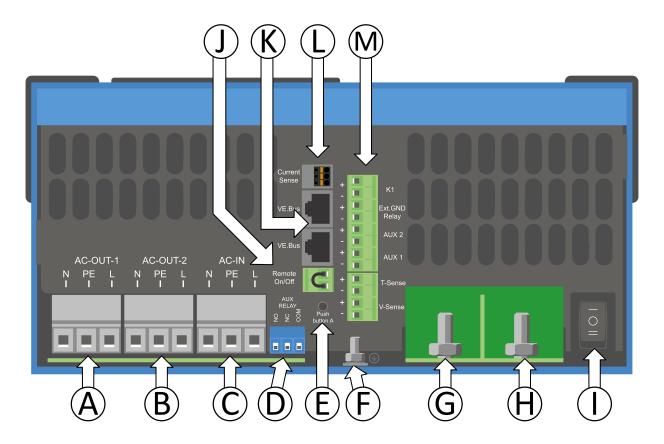
8. Technical specifications

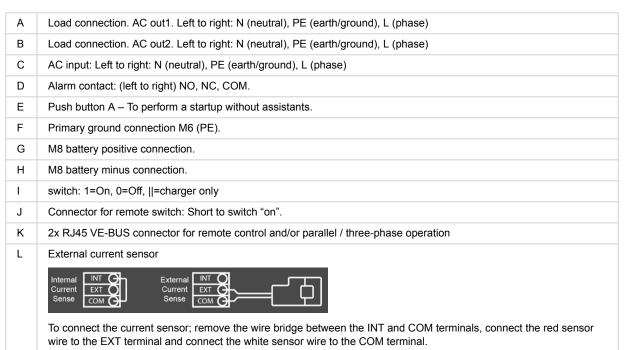
MultiPlus-II	48/3000/35-32 230V	48/5000/70-50 230V
PowerControl & PowerAssist	Yes	
Transfer switch	32A	50A
Maximum AC input current	32A	50A
INVERTER	<u> </u>	
DC Input voltage range	38 – 66 V	
AC Output voltage	230 V ± 2%	
AC output frequency	50 Hz ± 0,1% (1)	
AC output current	11A	19A
Cont. output power at 25°C (3)	3000 VA	5000 VA
Cont. output power at 25°C	2400 W	4000 W
Cont. output power at 40°C	2200 W	3700 W
Cont. output power at 65°C	1700 W	3000 W
Max apparent feed-in power	3000 VA	5000 VA
Peak power	5500 W	9000 W
Maximum efficiency	95%	96%
Zero load power	11 W	18 W
Zero load power in AES mode	7 W	12 W
Zero load power in Search mode	2 W	2 W
CHARGER		
AC Input voltage range GENERAL	187-265 V	
AC Input frequency range	45 – 65 Hz	
Charge voltage 'absorption'	5.6 V	
Charge voltage 'float'	55.2 V	
Storage mode	52.8 V	
Max. battery charge current (4)	35 A	70 A
Battery temperature sensor	Yes	
Compatible battery chemistries	Lead-acid, Lithium, Zinc-Bromine and others (5)	
GENERAL		
Auxiliary AC output	Yes (32A)	
External AC current sensor (optional)	50A	100A
Programmable relay (6)	Yes	
Protection (2)	a - g	
VE.Bus communication port	Yes	
General purpose communication port	Yes, 2x	
Remote on/off terminal	Yes	
Operating temperature range	-20 to +65°C (fan assisted cooling)	
Humidity (non-condensing)	max 95%	
Maximum altitude	2000m	
Country of manufacture	China	India
ENCLOSURE		
Material and colour	Steel, blue RAL 5012	

MultiPlus-II	48/3000/35-32 230V	48/5000/70-50 230V
Protection category	IP21	
Battery connection	M8 bolts	
AC connection	Screw terminals for wire up to 13mm² (6 AWG)	
Weight	18 kg	29 kg
Dimensions hxwxd (mm)	506 x 275 x 147	565 x 320 x 148
STANDARDS		
Safety	EN-IEC 60335-1, EN-IEC 60335-2-29, EN-IEC 62109-1, EN-IEC 62109-2	
Emission, Immunity	EN 55014-1, EN 55014-2 EN-IEC 61000-3-2, EN-IEC 61000-3-3 IEC 61000-6-1, IEC 61000-6-2, IEC 61000-6-3	
1) Can be adjusted to 60Hz	3) Non-linear load, crest factor 3:1	
2) Protection key:	 4) Up to 25°C ambient 5) Other chemistries are possible as well, providing the charger is configured confirm the battery manufacturer's specifications. 6) Programmable relay which can be set for general alarm, DC under voltage or genset start/stop function. AC rating: 230V / 4A, DC rating: 4A up to 35VDC and 1A up to 60VDC 	
a) output short circuit		
b) overload		
c) battery voltage too high		
d) battery voltage too low		
e) temperature too high		
f) 230Vac on inverter output		
g) input voltage ripple too high		

9. Appendix

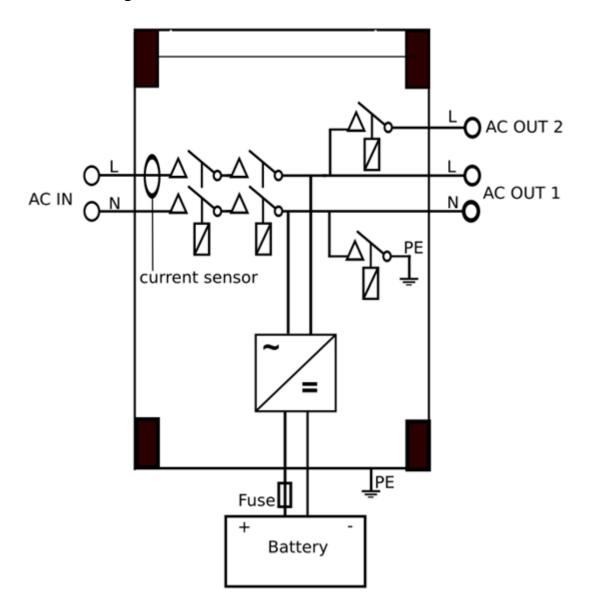
9.1. Connection overview



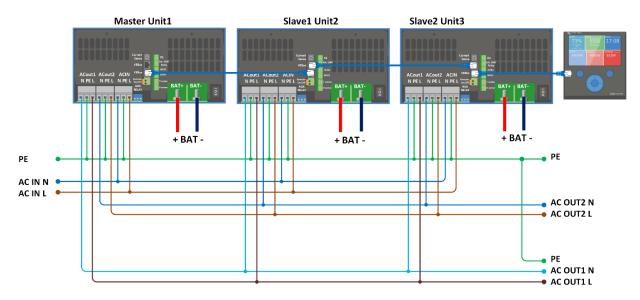


- M Terminal for: top to bottom:
 - 1. 12V 100mA
 - 2. Programmable contact K1 open collector 70V 100mA
 - 3. External ground relay +
 - 4. External ground relay -
 - 5. Aux input 1 +
 - 6. Aux input 1 –
 - 7. Aux input 2 +
 - 8. Aux input 2 –
 - 9. Temperature sense +
 - 10. Temperature sense –
 - 11. Battery voltage sense +
 - 12. Battery voltage sense -

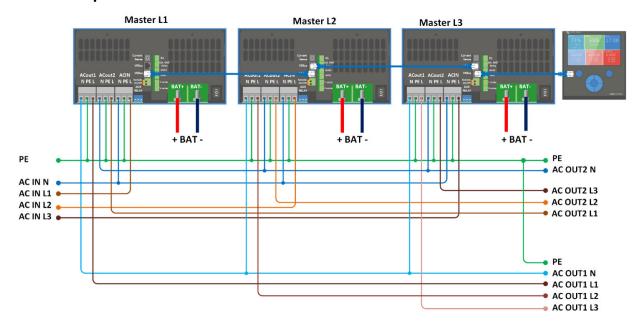
9.2. Block diagram



9.3. Parallel connection

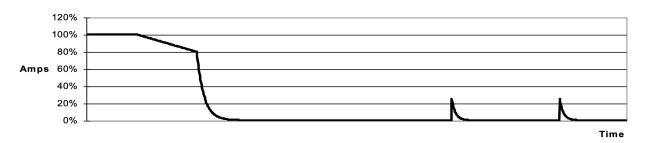


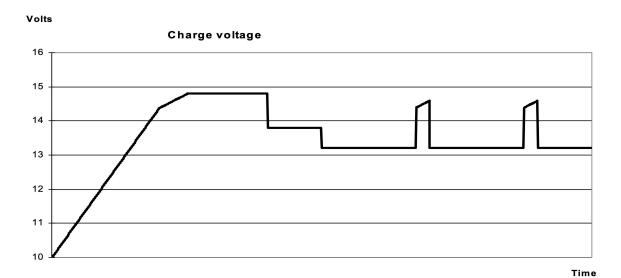
9.4. Three phase connection



9.5. Charge algorithm

Charge current





4-stage charging:

Bulk

Entered when charger is started. Constant current is applied until nominal battery voltage is reached, depending on temperature and input voltage, after which constant power is applied up to the point where excessive gassing is starting (14.4 V, temperature compensated).

Battery Safe

The applied voltage to the battery is raised gradually until the set Absorption voltage is reached. The Battery Safe Mode is part of the calculated absorption time.

Absorption

The absorption period is dependent on the bulk period. The maximum absorption time is the set Maximum Absorption time.

Float

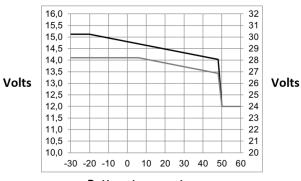
Float voltage is applied to keep the battery fully charged

Storage

After one day of float charge the output voltage is reduced to storage level. This is 13,2 V. This will limit water loss to a minimum when the battery is stored for the winter season. After an adjustable time (default = 7 days) the charger will enter Repeated Absorption-mode for an adjustable time (default = one hour) to 'refresh' the battery.

The voltage in the table are for a 12V battery bank, to arrive at 48V battery bank voltages, multiply the 12V voltages by a factor four.

9.6. Temperature compensation



Battery temperature

Default output voltages for Float and Absorption are at 25 °C for 12V or 24V battery bank, to arrive at 48V battery bank voltages, multiply the 24V voltages by a factor two.

Reduced Float voltage follows Float voltage and Raised Absorption voltage follows Absorption voltage. In adjust mode temperature compensation does not apply.

9.7. Dimensions

