Two-step verification

Protect your account against unauthorized access with two-step verification. two-step verification adds an extra layer of protection to your account by requiring you to enter both your password and a security code, which is sent to your mobile phone, when logging into your VRM installation.

This manual describes how two-step authentication can be switched on or off for your VRM account. The different steps are described in order of execution and shown below using multiple screenshots.

How to turn on two-step verification

Step one

Log into your account at https://vrm.victronenergy.com/user/login

Once logged in, you will be redirected to your VRM homepage, shown in the image below. On this page select 'Profile' on the left as shown in the example image below, where 'Profile' is marked with a red box.

•	🔍 🔍 VRM Portal - Victron Energy 🛛 🗙										9	9
~	C Secure https://vrm.victronene	ergy.com/ins	tallation-overview								\$ 1	:
m	victron energy											
Q	Search an installation	\odot	My installations						Q	⊘ ⊕		
_			Installation name $\ \land$	State of charge	DC voltage	Solar yield	Consumption	AC Source	Last update	Alarm		
•	Installations + Add installation	ò	Almere ESS-Grid-1000 OPzS		48.99 V	263 W	3959 W	🖻 3614 W	2 minutes ago			
0 令 公	Profile + Upload CCGX file Admin +	8	Guérande France, ESS	َةَ 99.8 % Idle	25.56 V		694 W	🖻 710 W	2 minutes ago			
2 0 1	Manual English	÷Ģ:	Pella	ف 99.4 %	54.89 V	1248 W	857 W	🖻 0 W	3 minutes ago			
				Charging								
	் Log out											

Step two

After selecting 'Profile' in the top menu, you will arrive at the 'Update your VRM profile' page. On this page you can make changes to your profile as well as set up two-step verification. For this you will have to select the button '2-step verification' marked in red in the image below.

Last update: 2019-01-22 10:16 vrm_portal:two-step-verification https://www.victronenergy.com/live/vrm_portal:two-step-verification?rev=1548148578

 VRM Portal - Victron Energy × 										Θ
$\epsilon ightarrow $ C $\widehat{\ }$ Secure $ $ https://vrm.victronenergy.c	om/ins	stallation-overview								\$ 1 :
victron energy										
Q Search an installation	\bigcirc	My installations						Q	•	
		Installation name $\ \land$	State of charge	DC voltage	Solar yield	Consumption	AC Source	Last update	Alarm	
< BACK	÷òʻ	Almere ESS-Grid-1000 OPzS		48.99 V	263 W	3959 W	🖻 3614 W	2 minutes ago		
⊘ 2-step verification ☆ Dealer	8	Guérande France, ESS) 99.8 % Idle	25.56 V		694 W	🖻 710 W	2 minutes ago		
്ര Log out	ò	Pella) 99.4 % Charging	54.89 V	1248 W	857 W	🖻 0 W	3 minutes ago		

Step three

On the following page there will be an 'On/Off' switch as shown in the image below. Flick the switch to 'On' and confirm your action by entering your password and pressing 'Next'.

• • • VRM Portal - Victron Energy X			€	9
\leftarrow \rightarrow C \square Secure https://vrm.victronenergy.com/production	ofile/twofactor		☆ ① :	:
wictron energy				
 Q. Search an installation ⇒ BACK ③ Profile Ø 2-step verification ☆ Dealer △ Log out 	Protect your account against unauthori layer of protection to your account by r your mobile phone when logging in to For your convenience you can upon log	-step verification settings zed access with two-step verification. Two-step verification adds an extra requiring you to enter both your password and a security code recieved on VRM. gin specify to never ask for a security code on the current device again. Iter your password when accessing the VRM website from that device.		
	Two-step verification status	Password * Next		

Step four

Now choose your country and then enter your mobile phone number. Submit this information by pressing 'Next'. The VRM system will then send a verification code to your phone via a text message (SMS).

2025-07-10 01:03

•	🔍 🔍 VRM Portal - Victron Energy 🛛 🗙		Θ			
\leftarrow	→ C Secure https://vrm.victronenergy.cd	pm/profile/twofactor	☆ ① :			
"	wictron energy					
Q	Search an installation					
<		Change your VRM two-step verification settings				
Ø	2-step verification	Country Code				
☆	Dealer	Netherlands (+31) ~				
C	ပံ Log out	Mobile phone number 612345678				
		Next				

Step five

After entering the code and pressing 'Next' the VRM system will notify you of successfully enabling two-step verification. You will automatically be redirected to your profile page.

• • • • VRM Portal - Victron Energy ×			Θ
\leftarrow \rightarrow C $$ Secure https://vrm.victronenergy.com/profile	e/twofactor	☆ (1) :
wictron energy			
Q Search an installation			
 BACK Profile 2-step verification Dealer 	Change your VRM two-step verification settings Two-factor authentication verification code 1234567 Next		
ပံ Log out			
	Success		8
	Settings saved		

How to Turn off two-step verification

If you would like to turn off two-step verification you can do so by returning to your profile and once again access '2-step verification'. This time flick the switch to 'Off'. You will then have to confirm your

action by entering your password and pressing 'Next'. The VRM system will notify you of successfully disabling two-step verification.

🔍 🔍 🖏 VRM Portal - Victron Energy 🛛 🗙			Θ
\leftarrow \rightarrow C $$ Secure https://vrm.victronenergy.	com/profile/twofactor		☆ ① :
(()) victron energy			
 Q. Search an installation ⇒ BACK © Profile © 2-step verification ☆ Dealer U Log out 	layer of protection to your account by rec your mobile phone when logging in to VR For your convenience you can upon login	d access with two-step verification. Two-step verification adds an extra juiring you to enter both your password and a security code recieved on	
	Two-step verification status	Password *	
		Success Settings saved	•

DISQUS

~~DISQUS~~

From: https://www.victronenergy.com/live/ - Victron Energy Permanent link: https://www.victronenergy.com/live/vrm_portal:two-step-verification?rev=1548148578 Last update: 2019-01-22 10:16

