

Two-step verification

Protect your account against unauthorized access with two-step verification. two-step verification adds an extra layer of protection to your account by requiring you to enter both your password and a security code, which is sent to your mobile phone, when logging into your VRM installation.

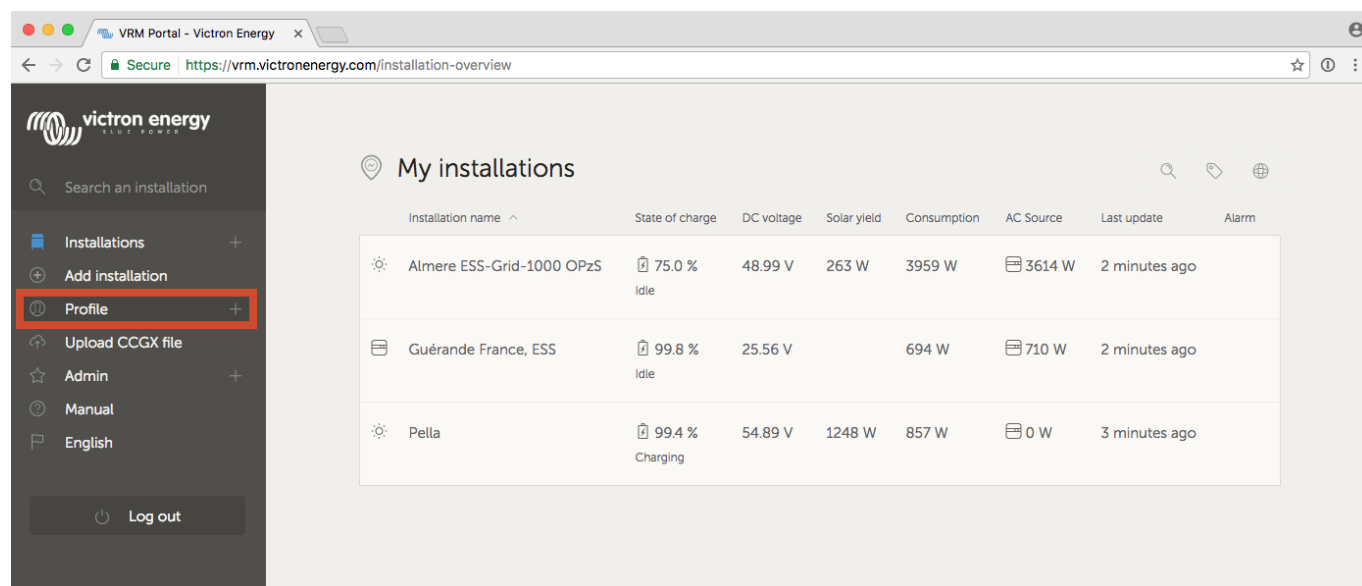
This manual describes how two-step authentication can be switched on or off for your VRM account. The different steps are described in order of execution and shown below using multiple screenshots.

How to turn on two-step verification

Step one

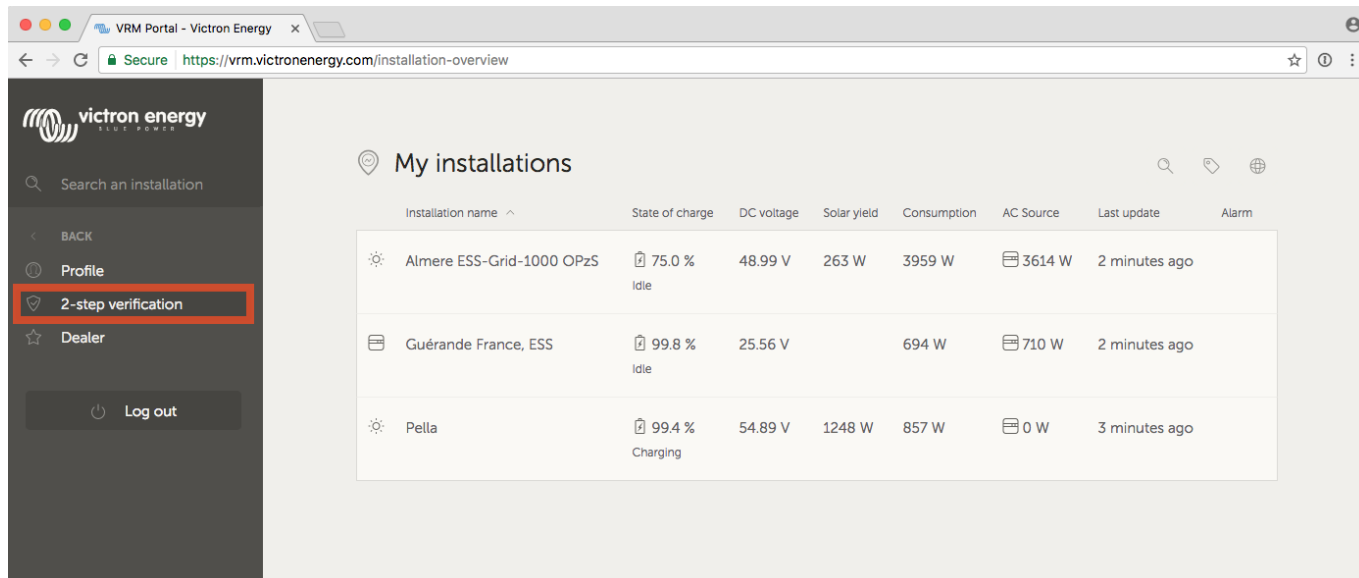
Log into your account at <https://vrn.victronenergy.com/user/login>

Once logged in, you will be redirected to your VRM homepage, shown in the image below. On this page select 'Profile' on the left as shown in the example image below, where 'Profile' is marked with a red box.



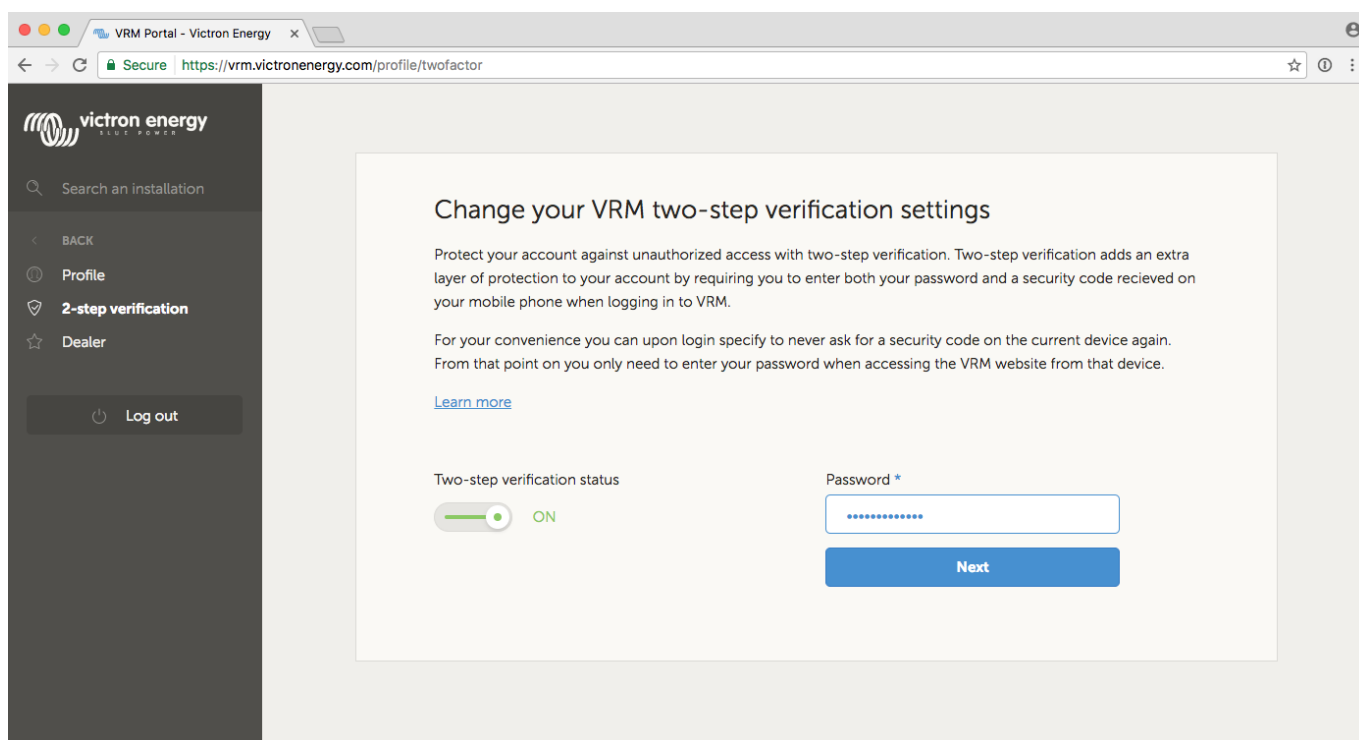
Step two

After selecting 'Profile' in the top menu, you will arrive at the 'Update your VRM profile' page. On this page you can make changes to your profile as well as set up two-step verification. For this you will have to select the button '2-step verification' marked in red in the image below.



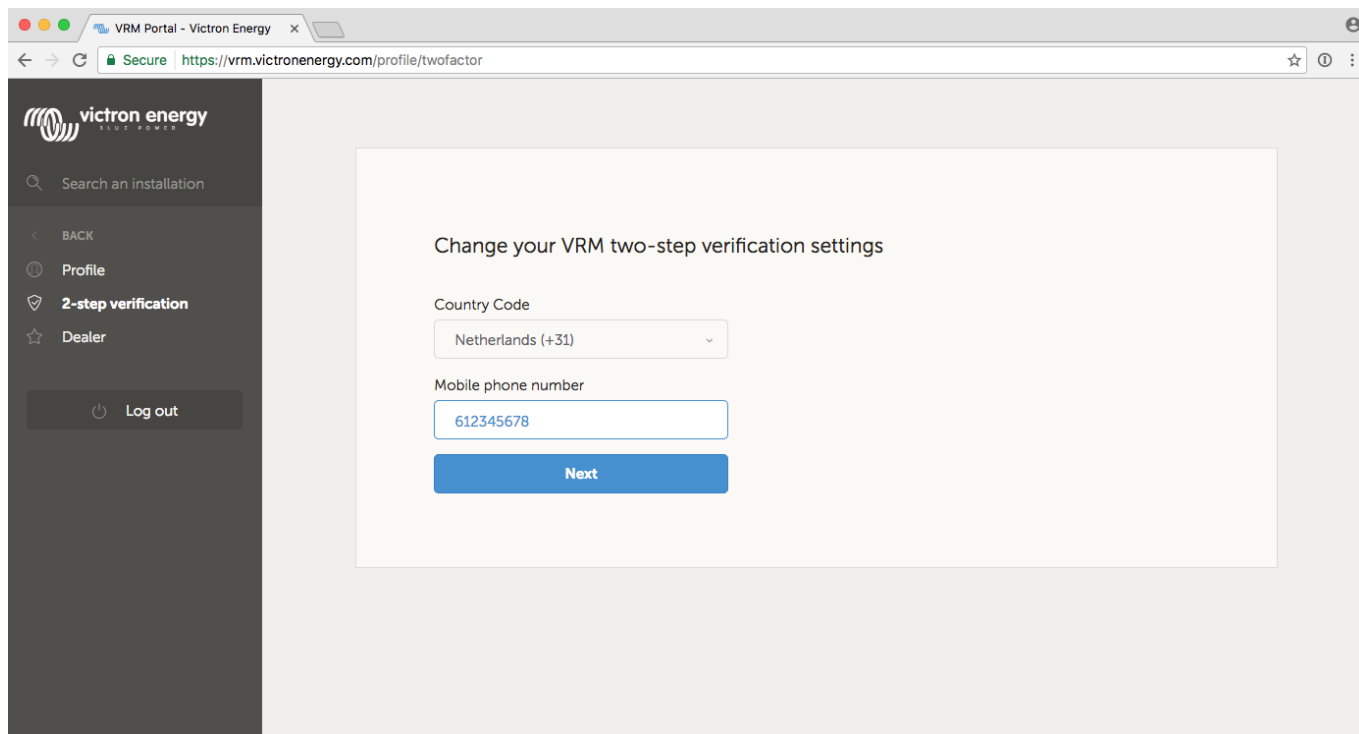
Step three

On the following page there will be an 'On/Off' switch as shown in the image below. Click the switch to 'On' and confirm your action by entering your password and pressing 'Next'.



Step four

Now choose your country and then enter your mobile phone number. Submit this information by pressing 'Next'. The VRM system will then send a verification code to your phone via a text message (SMS).



VRM Portal - Victron Energy

Secure <https://vrn.victronenergy.com/profile/twofactor>

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BLUET POWER

Search an installation

BACK

Profile

2-step verification

Dealer

Log out

Change your VRM two-step verification settings

Country Code

Netherlands (+31)

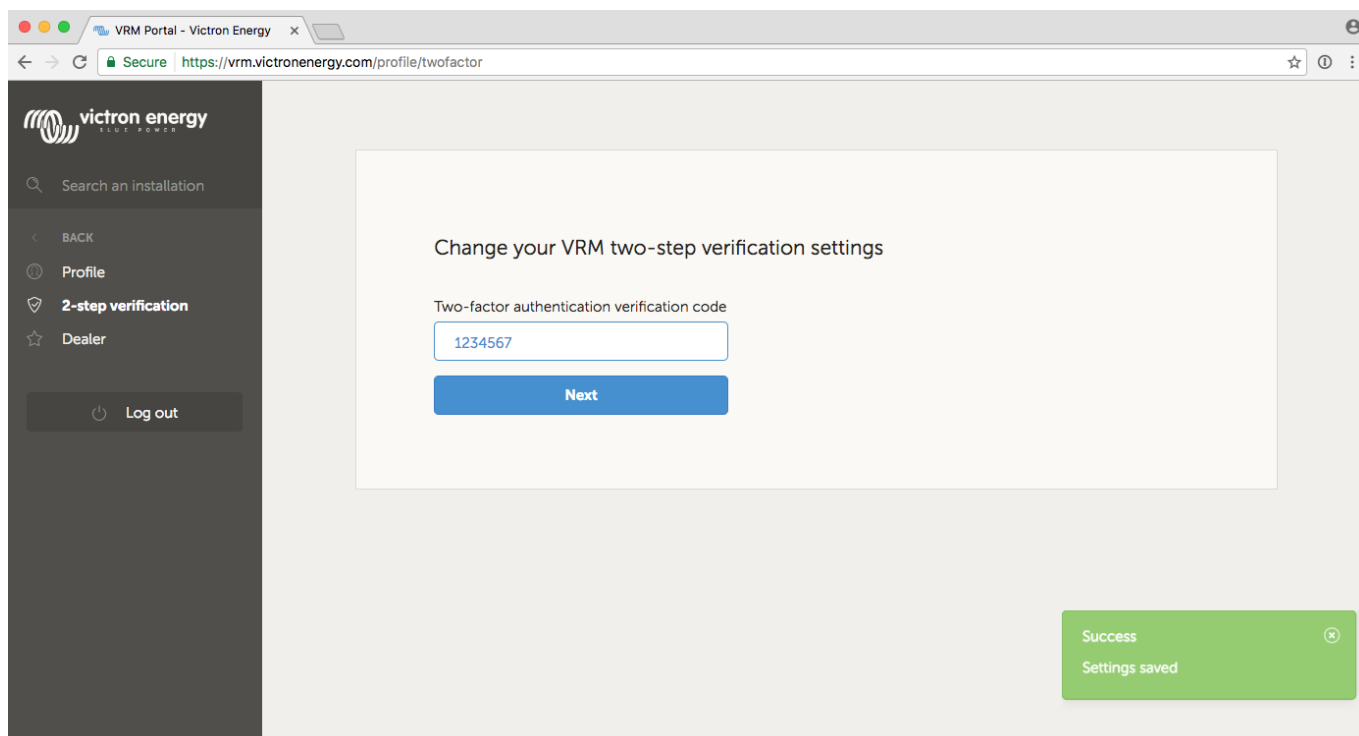
Mobile phone number

612345678

Next

Step five

After entering the code and pressing 'Next' the VRM system will notify you of successfully enabling two-step verification. You will automatically be redirected to your profile page.



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Change your VRM two-step verification settings

Two-factor authentication verification code

1234567

Next

Success
Settings saved

How to Turn off two-step verification

If you would like to turn off two-step verification you can do so by returning to your profile and once again access '2-step verification'. This time flick the switch to 'Off'. You will then have to confirm your

action by entering your password and pressing 'Next'. The VRM system will notify you of successfully disabling two-step verification.

The screenshot shows a web browser window with the URL <https://vrm.victronenergy.com/profile/twofactor>. The page title is "Change your VRM two-step verification settings". The main content area contains the following text:

Protect your account against unauthorized access with two-step verification. Two-step verification adds an extra layer of protection to your account by requiring you to enter both your password and a security code recieved on your mobile phone when logging in to VRM.

For your convenience you can upon login specify to never ask for a security code on the current device again. From that point on you only need to enter your password when accessing the VRM website from that device.

[Learn more](#)

Two-step verification status: ☐ OFF

Password *:

[Next](#)

Success
Settings saved

DISQUS

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From:
<https://www.victronenergy.com/live/> - **Victron Energy**

Permanent link:
https://www.victronenergy.com/live/vrm_portal:two-step-verification?rev=1548148578

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