Two-step verification

Protect your account against unauthorized access with two-step verification. Two-step verification adds an extra layer of protection to your account by requiring you to enter both your password and a security code, which is sent to your mobile phone, when logging into your VRM site.
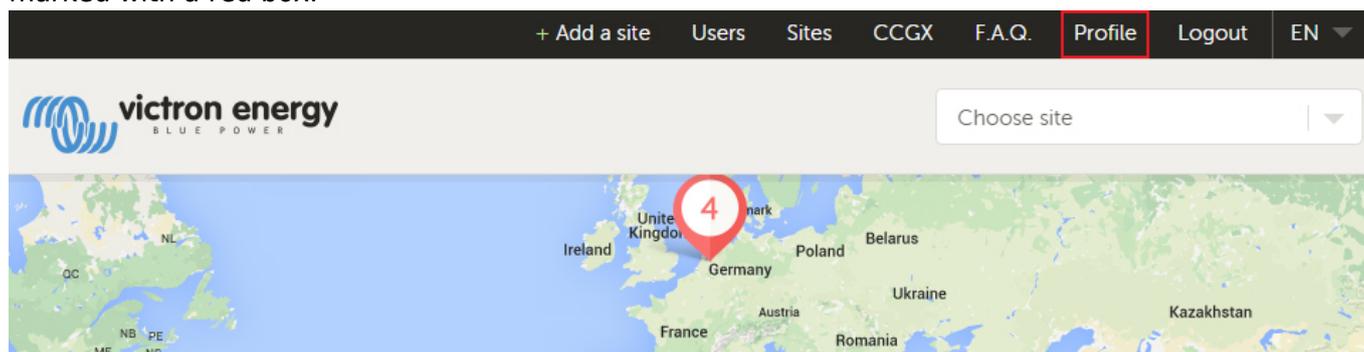
This manual describes how two-step authentication can be switched on or off for your VRM account. The different steps are described in order of execution and shown below using multiple screenshots.
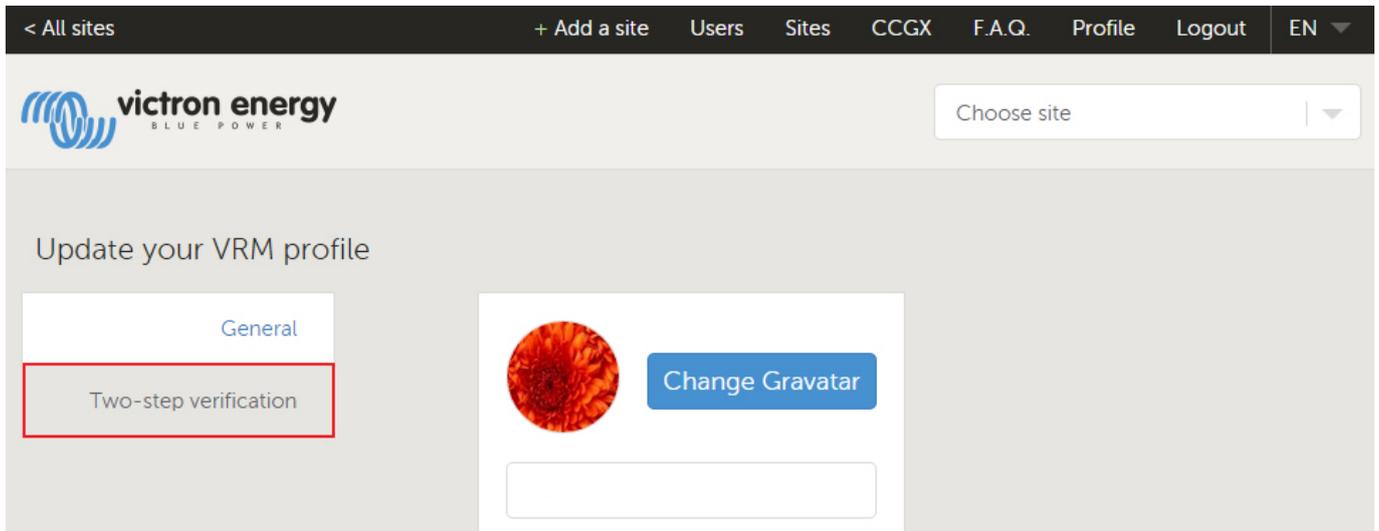
How to turn on Two-step verification

Step one

Log into your account at https://vrm.victronenergy.com/user/login

Once logged in, you will be redirected to your VRM homepage, shown in the image below. On this page select 'Profile' in the top menu bar as shown in the example image below, where 'Profile' is marked with a red box.
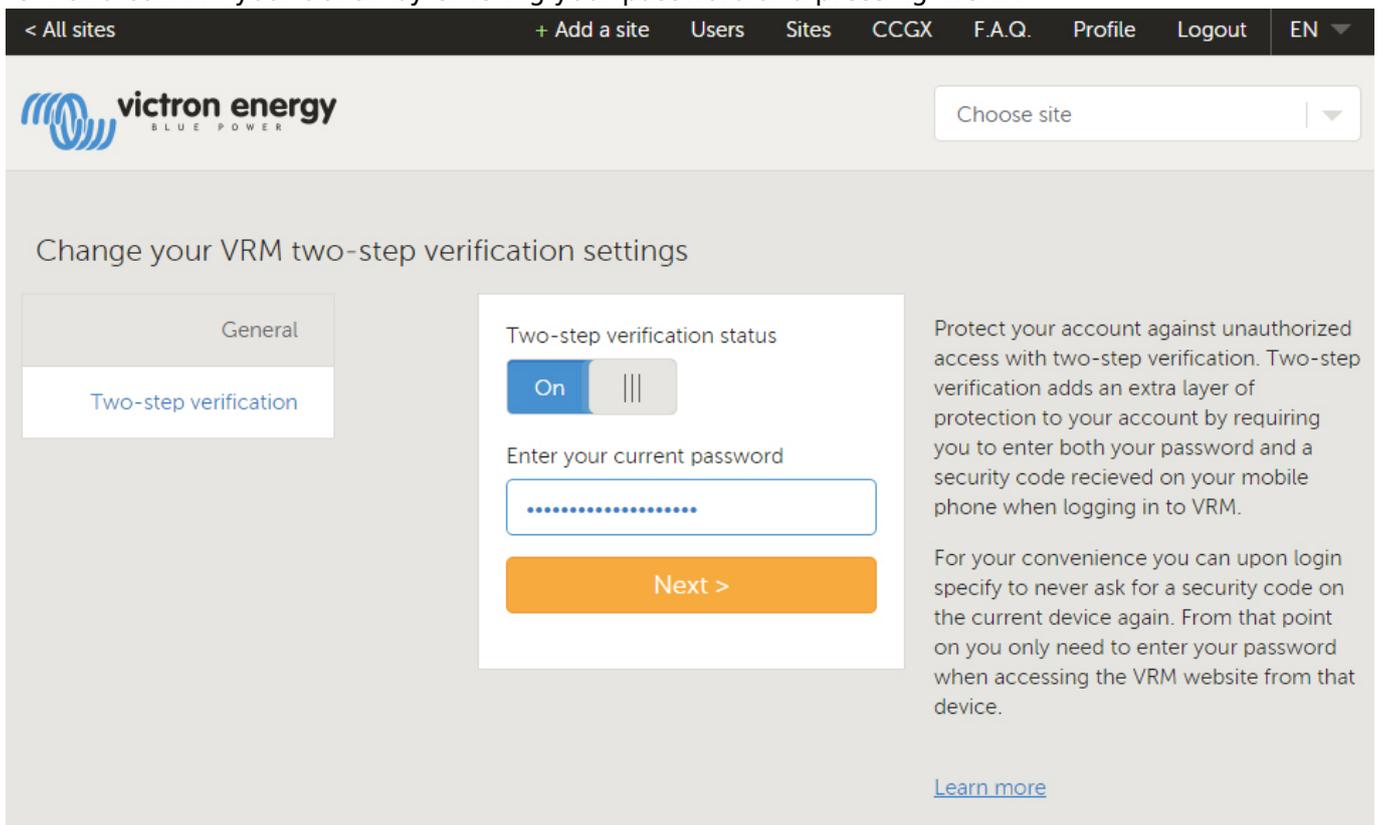

Step two

After selecting 'Profile' in the top menu, you will arrive at the 'Update your VRM profile' page. On this page you can make changes to your profile as well as set up two-step verification. For this you will have to select the button 'Two-step verification' marked in red in the image below.

Step three

On the following page there will be an 'On/Off' switch as shown in the image below. Flick the switch to 'On' and confirm your action by entering your password and pressing 'Next'.

Step four

Now choose your country and then enter your mobile phone number. Submit this information by pressing 'Send verification code'. The VRM system will then send a verification code to your phone via a text message (SMS). In case you do not receive a code, you can press 'Resend verification code' (the blue button in the image below) after which the VRM system will then send you another code.

< All sites   + Add a site   F.A.Q.   Profile   Logout   EN ▾

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Create your VRM two-step verification account

| General |
| Two-step verification |

Please enter your country and mobile phone number

Canada (+1) ▾

Mobile *

Send verification code

< All sites   + Add a site   F.A.Q.   Profile   Logout   EN ▾

Please check your mobile phone for the security code.

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Verify your VRM two-step verification account

| General |
| Two-step verification |

Enter the verification code you recieved on your phone number ending in 433.

Verification code *

Verify

Resend verification code

Step five

After entering the code and pressing 'Verify' the VRM system will notify you of successfully enabling two-step verification. You can now select 'Done'. This will redirect you to your profile page and completes your two-step verification setup.

How to Turn off two-step verification

If you would like to turn off two-step verification you can do so by returning to your profile and once again access 'Two-step verification'. This time flick the switch to 'Off'. You will then have to confirm your action by entering your password and pressing 'Next'. The VRM system will notify you of successfully disabling two-step verification.

< All sites + Add a site F.A.Q. Profile Logout EN ▼

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Change your VRM two-step verification settings

General

Two-step verification

Two-step verification status

On |||

Enter your current password

Password *

Next >

Protect your account against unauthorized access with two-step verification. Two-step verification adds an extra layer of protection to your account by requiring you to enter both your password and a security code recieved on your mobile phone when logging in to VRM.

For your convenience you can upon login specify to never ask for a security code on the current device again. From that point on you only need to enter your password when accessing the VRM website from that device.

Learn more

From:
https://www.victronenergy.com/live/ - **Victron Energy**

Permanent link:
https://www.victronenergy.com/live/vrm_portal:two-step-verification?rev=1435923259

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