

# Linking to a dealer in VRM

Linking your VRM user account to your dealer allows for better service and support. Once linked, your dealer can access any site you can access, and is able to view your contact information.

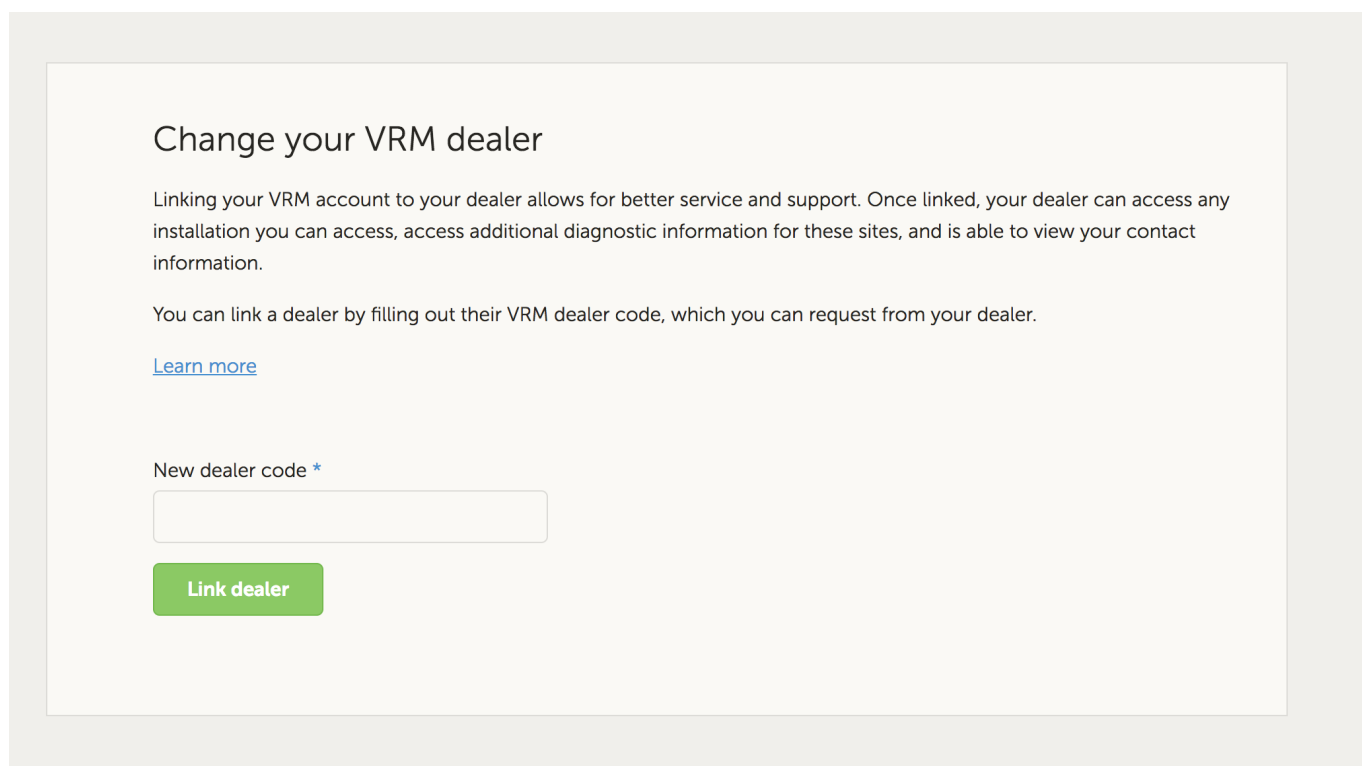
Note that in most cases, your account will be linked to your dealer automatically when your dealer invited you via e-mail to register at VRM.

You can only link your VRM user account to a single dealer. Linking a dealer is completely optional and you can unlink from a linked dealer at any time.

There are two ways to link a dealer:

1. When registering using a invite from someone who has linked a dealer, you will have the option to link to this dealer as well.
2. When you already have a account, you can link to a dealer by entering their VRM dealer code in your profile settings.

You can view your current dealer in [your profile settings](#). To link a dealer you fill out their dealer code (which you can request from your dealer), and click the “Link dealer” button to link to the corresponding dealer.



The screenshot shows a web form titled "Change your VRM dealer". The form contains the following elements:

- Title:** "Change your VRM dealer"
- Text:** "Linking your VRM account to your dealer allows for better service and support. Once linked, your dealer can access any installation you can access, access additional diagnostic information for these sites, and is able to view your contact information."
- Text:** "You can link a dealer by filling out their VRM dealer code, which you can request from your dealer."
- Link:** "[Learn more](#)"
- Text:** "New dealer code \*"
- Input Field:** A text input box for entering the dealer code.
- Button:** A green button labeled "Link dealer".

You can change your dealer by simply linking to another dealer: fill out their dealer code and click the “Change dealer” button. You can also unlink by clicking the “Unlink dealer” button. This will immediately unlink the current dealer from your VRM user account.

## Change your VRM dealer

Linking your VRM account to your dealer allows for better service and support. Once linked, your dealer can access any installation you can access, access additional diagnostic information for these sites, and is able to view your contact information.

You can link a dealer by filling out their VRM dealer code, which you can request from your dealer.

[Learn more](#)

My dealer: Example dealer

Dealer code: 1234ab

Unlink dealer

New dealer code \*

Link dealer

From:

<https://www.victronenergy.com/live/> - **Victron Energy**

Permanent link:

[https://www.victronenergy.com/live/vrn\\_portal:dealers](https://www.victronenergy.com/live/vrn_portal:dealers)

Last update: **2019-01-22 10:41**

